

Terms and Conditions for 5 YEAR COMPREHENSIVE WARRANTY ON COPPER INVERTER ACs

1. The scheme is valid for purchase of following Godrej Inverter AC models from 1st April 2018 to 30th June 2018 only:
GIC 12 DINV 5 RWQH, GIC 12 TINV 5 RWQH, GIC 18 DINV 5 RWQH, GIC 18 TINV 5 RWQH, GIC 12 DINV 3 RWQH, GIC 12 TINV 3 RWQH, GIC 12 RINV 3 RWQH, GIC 18 DINV 3 RWQH, GIC 18 TINV 3 RWQH, GIC 18 RINV 3 RWQH
2. The scheme is valid for Individual/Retail customers only. This offer is not applicable for On Sale to Institutional/Large Corporate Bulk Sale.
3. The extended warranty for additional 4 years (1+4) is applicable to all functional parts only.
4. It is recommended that the AC is installed or inspected post-installation by Godrej Authorized Service provider.
5. The customer should opt and avail the preventive maintenance services (1 wet + 1 dry service/year) during the extended period.
6. While the company will make every effort to carry out the repairs at the earliest, it, however, is made expressively clear that the company is under no obligation to do so in a specified period of time.
7. The extended warranty does not cover Gas Charging, Preventive Maintenance Services, Labour Charges, Plastic and Sheet Metal Parts.
8. While company will take all necessary steps to repair the Air Conditioner under the extended warranty, however in certain cases, at the sole discretion of the company, the company may, due to non-availability of spare parts of the Air Conditioner, resulting in the Air Conditioner not being repaired by the company, would offer a replacement scheme to the purchaser of the Air Conditioner, the table which gives the details of the replacement offer, is subject to change from year to year and shall also be applicable on MRP.
9. For Air Conditioner installed beyond municipal limits of the service center, service or transportation charges will be applicable.
10. Warranty will be Null and Void in the following cases:
 - a. Unauthorized Service Providers carrying out any repair work
 - b. Defects are caused by reasons beyond control, like abnormal voltage or ACT of God or defects occurred during shifting of an Air Conditioner
 - c. In case the serial number is deleted/defaced/altered
 - d. Customers opting/availing AMCs or insurance from other channels for maintenance
 - e. If the model is purchased via any institutional sale
11. Extended Warranty Registration Process
To avail the installation and registration of this special warranty, the customer has to –
 - a. Call on toll-Free phone number 18002095511 or send an SMS on 53636, our Call Centre representative will call back to the customer and take all details to depute the service engineer for installation/inspection of the product or
 - b. Email the bill copy - galemail@ruralshores.com with the relevant data (Customer Name, Address, Purchase Date, Model Name & Serial No. & Dealer Name)
12. Confirmation to Customer: Once the Extended Warranty details are maintained, the 'Confirmation SMS will be sent to the customer on registered Mobile Number'.